

Kaiser Permanente (KP) Northwest Member Resources

New Member inquiries, contact the New Member Desk at:

1-888-491-1124 (M-F 8:00 am to 6:00 pm)*

- Choosing a KP provider & scheduling a first time appointment.
- Transition of Care, Prescription (Rx) and Medical Records Transfer.
- Connecting to PeaceHealth primary care contracted medical offices.
- Telehealth (Video and Phone visits)
- Website: kp.org/newmember

To search for a doctor or one that you would like to verify network participation, please visit:

www.kp.org/finddoctors

Search "Doctors" under your zip code

Prescription Services**

1-888-491-1124 (M-F 8:00 am to 6:00 pm)*

- Prescription drug inquiries
- Formulary inquiries and cost
Online formulary: www.kp.org/formulary
- Mail Order Pharmacy (OR/WA) Ph: 1-800-548-9809 option 4*
- Mail Order Benefit for 90 day fills at 2 copays vs. 3
www.kp.org/refill.

CHP Group (Complementary Health Plans) – Alternative Care

1-800-449-9479

Provider look up – www.chpgroup.com



****Prescriptions at Kaiser Permanente Pharmacies are restricted to formulary medications unless otherwise approved by a Kaiser Permanente Physician. Please double check the Kaiser formulary online or call the New Member Desk if you have questions.**