EMERGENCY PROCEDURES GUIDE



EMERGENCY Call 503-370-6911, and if warranted, 911

CAMPUS SAFETY 503-370-6911

FACILITIES MANAGEMENT 503-370-6003



College of Liberal Arts College of Law Atkinson Graduate School of Management

willamette.edu

Willamette is the first university in the West, founded in Salem, Oregon, in 1842.

THIS GUIDE serves as a quick reference and is intended to help faculty, staff and students respond to on-campus emergency situations. It should be kept in an easily accessible location at all times. For more information, refer to the university's Emergency Management Plan.

Members of the campus community are requested to read and become thoroughly familiar with the contents of this guide before an emergency occurs.

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REPORTING AN EMERGENCY

In a life-threatening emergency, call 911 first, then call Campus Safety at 503-370-6911 or ext. 6911 from any campus phone.

To report an emergency, call Campus Safety at 503-370-6911 or ext. 6911 from any campus phone.

State the following: "This is an emergency"

Provide the following information:

- The nature of the emergency.
- Your name.
- Phone number from which you are calling.
- Your location.

Do not hang up until you are sure no further information is required, unless there is an immediate threat to your safety. Other important contact numbers are in the following section of this guide.

On-campus

Chaplain	. 503-370-6213
Safety Escort	503-370-6911
Sexual Assault Response Allies (SARA) weekends	503-851-4245
Weather/Campus Closure Advisories	503-370-6300
Health/Wellness Center	503-370-6062
Safety Committee	503-370-6907
Talk Crisis Counseling Hotline	503-375-5353

Services and offices inside listed buildings

Learning Commons

- Academic Support
- Writing Center
- World Language Studio

Matthews Hall

Student Success Hub

- Accessible Education Services
- Housing & Community Life
- Native American Program
- Student Academic Grants/Awards
- Student Success and Retention
- Student Support Advisor

Montag Center

Campus Recreation

• Bike Shop

The Loft (Gender Resources and Advocacy Center

Putnam University Center (UC)

1st Floor

- Bistro
- Mail Center
- Maps Credit Union
- The Willamette Store (Including the Mill Stream Market)

2nd Floor

- Associated Students of Willamette University (ASWU) Offices
- Cat Cavern
- Chaplains
- Student Activities
- Sustainability Institute

3rd Floor

- Academic Affairs
- Career Development
- Dean's Office (Undergraduate)
- Student Affairs
- Student Publications

Renjen Center (Student Center for Equity and Empowerment)

Multicultural Affairs

Smullin Hall

Willamette Integrated Technology Services (WITS) Help Desk

University Services Building

Accounting, Payroll, Purchasing and Business Office

Campus Planning Document Management

Facilities Management

Human Resources

Print Center

Scheduling, Events/Conferences

Service Center

- Campus Service Support
- Campus Safety
- Compass Card
- Parking

University Services Leadership Offices

University Services Annex

Administrative Computing

Willamette Integrated Technology

Services (WITS)

Waller Hall

1st Floor

- · Cashier's Office
- Financial Aid
- Registrar
- · Student Accounts

2nd Floor · Cone Chapel

3rd Floor

Advancement

4th Floor Advancement

Communications

5th Floor

· Office of the President

Directions to campus

From Portland International Airport

Portland International Airport is Oregon's largest airport. Willamette University is a 1 hour 5 minute drive south on Interstate 205 and then on Interstate 5. Follow the directions to campus from Interstate 5 North.

From Interstate 5 (North or South)

- 1. Take Highway 22 exit (number 253).
- 2. At the first signal, head west (a left turn for those coming from the south, a right when coming from the north).
- 3. Stay on Highway 22 for about 1.5 miles.4. As you pass 17th Street, you'll start up an overpass.
- 5. At the top of this overpass there is an exit to the right.
- 6. Take this exit (Willamette University is indicated on the sign).
- 7. Keep left as the exit divides.
- 8. You'll see a green Willamette University sign on your right — pass by, and continue to Winter Street.
- 9. The visitor parking lot will be on your right. Turn right onto Winter Street and then an immediate right into the visitor parking lot.

From the Oregon Coast

- Take Highway 18 east from Lincoln City (off Highway 101).
- Stay on Highway 18 for about 27 miles.
- Take the Salem exit (Highway 22).
- 4. Stay on Highway 22 for about 26 miles.
- Highway 22 will take you into downtown Salem, crossing a bridge over the Willamette River, onto Center Street.
- Turn right on High Street.
- Turn left on State Street.
- Turn right on Winter Street.
- 9. Just past Mill Street, turn left into the visitor parking lot.

From Central Oregon

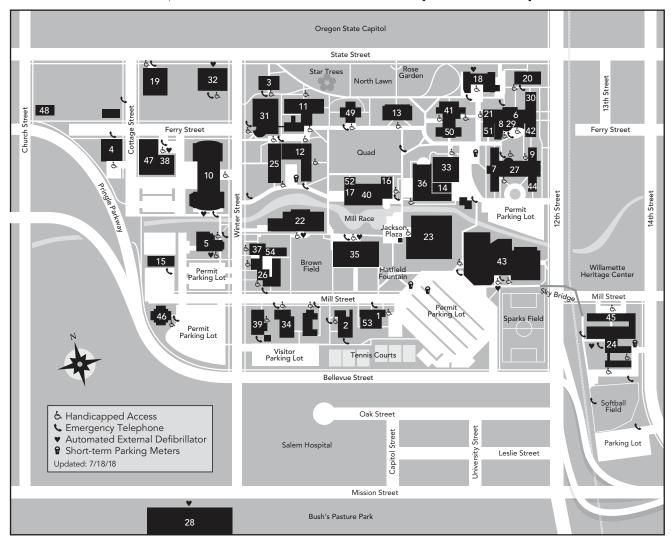
- Take Highway 22 west.
- 2. After your pass over Interstate 5, follow the From Interstate 5 directions beginning at 3.

Invited/Expected Guests

Check in at the parking booth in the visitor parking lot on Winter Street near Bellevue Street.

You may purchase a one-day parking permit at the parking booth at the northeast corner of Winter and Bellevue streets. There are also a limited number of short-term parking meters near the Hatfield Fountain. Limited city parking is available on Winter, State and Cottage streets.

Contact Campus Safety at 503-370-6911. Guests and others are subject to all university parking regulations. For more information, visit our website at willamette.edu/dept/safety/parking.



- 1 Admission Office (undergraduate) 2 Alpha Chi Omega Sorority
- 3 Art Building
- 4 Atkinson Annex
- 5 Atkinson Graduate School of Management (Seeley G. Mudd Building)
- 6 Baxter Hall
- 7 Belknap Hall 8 Bishop Wellness Center (Student Health)
- 9 Cascadia House
- 10 College of Law (Truman Wesley Collins Legal Center)11 Collins Science Center
- 12 Doney Hall
- 13 Eaton Hall
- 14 Events and Facilities Maintenance Annex
- 15 Facilities Maintenance
- 16 Fine Arts East
- 17 Fine Arts West
- 18 Ford Hall
- 19 Hallie Ford Museum of Art
- 20 Gatke Hall

- 21 Global Learning Center (including International Education)22 Goudy Commons
- 23 Mark O. Hatfield Library
- 24 Kaneko Commons
- 25 Lausanne Hall
- 26 Lee House
- 27 Matthews Hall
- 28 McCulloch Stadium and Athletics Complex
- 29 Montag Center
- 30 Northwood Hall
- 31 Olin Science Center
- 32 Oregon Civic Justice Center
- 33 M. Lee Pelton Theatre
- 34 Pi Beta Phi Sorority
- 35 Putnam University Center 36 Mary Stuart Rogers Music Center (including Hudson Hall)37 Renjen Center (Student Center
- for Equity and Empowerment)
- 38 Service Center (including Campus Safety)
- 39 Shepard House

- 40 Smith Auditorium
- 41 Smullin Hall
- 42 Southwood Hall
- 43 Lestle J. Sparks Center
- 44 Terra House
- 45 Tokyo International University of America46 University Apartments
- 47 University Services Building
- 48 University Services Annex
- 49 Waller Hall
- 50 Walton Hall
- 51 Westwood Hall
- 52 Willamette Academy
- 53 Willamette International Studies House (WISH)
- 54 York House

900 State Street, Salem, OR 97301 University Information 503-370-6300 willamette.edu

Salem Hospital Convenient Care (non-emergency) 503-561-5554

Marion County Psychiatric Crisis Center 503-370-7363

Off-Campus

Most demonstrations are usually peaceful; everyone should attempt to carry on business as normally as possible

Avoid provoking or obstructing the demonstrators

A threatening disturbance should be reported immediately to Campus Safety at 503-370-6911. The following actions should also be taken:

- Alert all persons in the area to the situation.
- Lock all doors and windows.
- Close blinds.
- Secure all files, documents and equipment.
- Stand by for further instructions.
- When ordered by Campus Safety, cease operations and follow the directions given by Campus Safety or local law enforcement.

FIRST AID AT A GLANCE

HEART ATTACK

Principal symptoms: Acute pain in chest, upper abdomen or down left arm and shoulder

Extreme shortness of breath

Absence of pulse and breathing in an unconscious person

First aid: Place victim in a comfortable position, usually sitting up. If not breathing, give artificial respiration. If no pulse is present, administer CPR.

Immediately call 911 and Campus Safety at 503-370-6911.

Do not give liquids to unconscious victims.

EXTERNAL BLEEDING

Capillary bleeding: blood oozes from capillaries — usually not serious and easiest form of external bleeding to control.

Venous bleeding: vein severed and blood flows or gushes steadily.

Arterial bleeding: Injury can lead to large amount of blood loss. As blood flows at faster rate it is less likely to clot. Locate the bleeding. Place clean cloth over the entire wound and apply direct pressure using your fingers or palm. If blood soaks through, apply another cloth on top of old cloth and continue applying direct pressure.

First aid: If wound on arm or leg, elevate extremity above the level of the heart.

If bleeding is too severe to control at this point, apply pressure to a pressure point: For wounds of the arms and hands — inside of the wrist (radial artery — where a pulse is checked) or on the inside of the upper arm (brachial artery). For wounds of legs — at the crease in the groin (femoral artery).

SHOCK

Signs/symptoms:

- Skin pale (or bluish); cold to touch, possibly moist or clammy
 • Weakness
- Rapid pulse (over 100)
- Rate of breathing usually increases, may be shallow or deep and irregular

First aid: Keep victim lying down. Cover them only enough to keep them from losing body heat. Obtain medical help as soon as possible.

ALCOHOL POISONING

Alcohol is a stomach irritant and may cause vomiting. It also affects the central nervous – slowing breathing, heart rate, and system gag reflex.

Signs/symptoms include:

- Mental confusion
- Unconsciousness (person cannot be
- Vomiting
- Seizures
- Slow breathing (fewer than 8 breaths per minute)
- Irregular breathing (10 seconds or more between breaths)
- Cold, clammy, unusually pale or bluish skin

An alcohol overdose can lead to irreversible brain damage. Rapid binge drinking is especially dangerous because the victim can ingest a fatal dose before becoming

First aid: If you suspect alcohol poisoning seek immediate medical help. Do not leave

- Call Campus Safety 503-370-6911 or 911.
- Turn victim on their side, so that if they vomit, the victim is less likely to choke on vomit.
- Don't attempt to restrain the victim during a seizure.
- Be prepared to give artificial respiration or CPR

Do not:

- Give cold showers.
- Try to walk victim around.
- Give anything to drink (e.g., black coffee)

OTHER POISON

Symptoms vary greatly.

Suspect poisoning if someone suddenly becomes sick for no apparent reason.

Suspect inhalation poisoning if the victim is found near of furnace, a car, a fire, or in an area that is not well ventilated.

Aids to determine whether poison was swallowed:

- Information from victim or observer
- Presence of poison container
- Condition of victim (sudden onset of pain or illness)
- Burns around lips
- Breath odor
- Pupil contracted to pinpoint size

First aid for all poison victims:

- Call Emergency Medical Services.
- Call Poison Control Center 1-800-222-1222
- Save label or container for identification.
- Save sample of vomitus material.

If victim is conscious:

- Dilute the poison with milk or water.
- Do not neutralize with counteragents.
- Do not gives oils.

If victim is unconscious:

- Maintain open airway (victim on side).
- Give mouth-to-mouth resuscitation or CPR if necessary.
- Do not give fluids.
- Do not induce vomiting.

If victim has convulsions:

- Do not restrain victim.
- · Loosen tight clothing.
- Watch for airway obstruction. Do not give fluids.
- Do not induce vomiting.

BURNS

Signs/symptoms:

- Red skin: 1st degree
- Blistered skin: 2nd degree
- Charred skin: 3rd degree

First aid: To relieve the pain of 1st degree and small 2nd degree burns

- Submerge in cold water (do not use ice).
- Apply a cold pack.
- Cover with a thick dressing.

Do not apply grease or ointment for a 3rd degree burn; cover with dry clean cloth and call for medical help.

If any burn occurs to the victim's face area, watch for possible need for artificial respiration.

UNCONSCIOUS OR UNRESPONSIVE

First aid: Keep victim warm and lying down, head turned to one side. If consciousness is not regained quickly, send for medical help. If breathing stops, give artificial respiration.

FRACTURES AND **DISLOCATIONS**

Signs/symptoms: Pain and tenderness. May have difficulty moving injured part. Obvious deformities: swelling and discoloration.

First aid: Keep broken bone ends and adjacent joints from moving. Give care for shock. Call for medical help.

For information about First Aid and Cardiopulmonary Resuscitation (CPR), call your local Red Cross Chapter or the Bishop Wellness Center at 503-370-6062.

MEDICAL EMERGENCIES (AND FIRST AID INSTRUCTIONS)

Below is a list of signs and symptoms that may be indicative of a serious injury or illness that may require immediate medical attention. The person:

- Is unconscious.
- Has trouble breathing, shortness of breath.
- Is not breathing.
- Has no signs of circulation (no pulse).
- Has persistent chest pain (lasting 3-5 minutes or longer).
- Has pain in the abdomen.
- Has pain in either arm that spreads to the shoulder, neck or jaw.
- Has severe bleeding that does not stop.
- Has deep burns to the face and neck.
- Has seizures.
- Is vomiting blood.
- Has an injury to the head.
- Has an open fracture.
- Has fallen.
- Is in shock (skin pale; cold to touch, possibly moist or clammy; weakness rapid pulse; increased breathing rate, may be shallow or deep and irregular.

If a serious injury or illness occurs on campus:

- Immediately call Campus Safety at 503-370-6911. Campus Safety officers are trained in first aid and CPR and have access to AEDs (Automated External Defibrillator). Give your name, describe the nature of the severity of the medical problem and the campus location of the victim. Never attempt to transport a seriously injured or ill person to the hospital yourself.
- 2. Do not panic. Assess the situation. Look for emergency medical ID and question witnesses.
- 3. Ask victim: "Are you okay?" and "What is wrong?"
- 4. Keep victim still and comfortable. **Do not move victim** unless there is a life-threatening situation (e.g. room on fire, toxic fumes).
- 5. Check breathing and give artificial respiration, if necessary.
- Control serious bleeding by direct pressure on the wound.
- 7. Continue to assist the victim until help arrives.
- 8. Give all information to the police or medical personnel.
- Immediately report all injuries to supervisors or faculty.
- Complete an Injury Report with Campus Safety.

TO GIVE RESCUE BREATHING:

Victim is **not breathing** and **has a pulse**.

- With the victim lying down, tilt head back, lift chin, and pinch the nose shut.
- 2. Give 2 slow breaths. Breathe into victim until chest gently rises.
- 3. Check for pulse (on neck).
- 4. If there is a pulse, but victim is still not breathing, give 1 slow breath every 5 seconds.
- 5. Re-check pulse and breathing every 1 minute. Continue rescue breathing as long as victim is not breathing.

TO GIVE CPR:

Victim is **not breathing** and has **no pulse**.

- 1. Find the notch where the lower ribs meet the breastbone. Place the heel of your hand on the breastbone. Place your other hand on top of the first.
- Position shoulders over hands. Compress chest 15 times using a smooth, even rhythm.
- 3. Give 2 slow breaths (optional).
- Do three more sets of 15 compressions and 2 breaths.
- 5. Continue until medical assistance arrives, or until victim starts breathing and has a pulse.

Campus Safety will assess the situations and confer with appropriate personnel, if available, and if time permits. Participants who refuse to disperse may be arrested if any violations of city, county or state laws have occured.

If a class is disrupted, call the Campus Safety at 503-370-6911.

RUN and escape, if possible.

- Getting away from the shooter or shooters is the top priority.
- Leave your belongings behind and get away.
- Help others escape, if possible, but evacuate regardless of whether others agree to follow.
- Warn and prevent individuals from entering an area where the active shooter may be.
- Call 911 and Campus Safety at 503-370-6911 when you are safe, and describe shooter, location, and weapons.

HIDE, if escape is not possible.

- Get out of the shooter's view and stay very quiet.
- Silence all electronic devices and make sure they won't vibrate.
- Lock and block doors, close blinds, and turn off lights.
- Don't hide in groups spread out along walls or hide separately to make it more difficult for the shooter.
- Try to communicate with police silently. Use text message or social media to tag your location, or put a sign in a window.

- Stay in place until law enforcement gives you the all clear.
- Your hiding place should be out of the shooter's view and provide protection if shots are fired in your direction.

Transferring a person:

Check that the individual is not at risk when transferred or carried. The lifts/carries below can be employed.

Two-person carry. Two assistants carry person by extremities. One assistant stands behind and wraps arms around peron's chest under person's arms. Second assistant stands facing away from the person between their legs and lifts person's legs under knees with each arm or can cross the person's legs over and carry them to one side, thus freeing one hand to open doors, etc.

Moving a person in a wheelchair down or up a flight of stairs:

If the person is to be moved in their wheelchair it is desirable to have a minimum of two assisting persons, with four assisting persons preferred for adults with heavy wheelchairs.

Secure the wheelchair seatbelt.

The wheelchair battery may have to be removed.

Wheelchairs have many movable weak parts which were not constructed to withstand the stress of lifting (e.g., the seatbar, footplates, wheels, movable armrests). The strongest person(s) should grip the chair handles at the back. Other assisting person(s) will grup the front seat frame or non-removable leg rests.

Always keep the wheelchair facing away from the stairs.

ROLL the wheelchair up or down the stairs. Do NOT carry as this may cause back trouble for the assistant. Let the wheelchair carry the weight.

Keep the wheelchair slightly tilted back to keep the wheelchair user secure. However, do not tilt too far as this could cause the assistant to lose balance and pitch forward.

CONSIDERATIONS OF SPECIFIC EVACUATIONS

	FIRE	EARTHQUAKE	GAS LEAK	BOMB THREAT	OTHER
Doors & Windows	Close, but do not lock when exiting	Close doors, if necessary, to contain any hazards (fire, toxic, fumes, etc.).	Leave open.	As you exit open windows and doors if time allows.	In general, secure when exiting.
Elevators	Do not use.	Do not use.	Do not use.	Do not use.	During power outage, do not use.
Light Switches	Turn off lights.	Leave alone. Do not turn on or off.	Leave alone. Do not turn on or off.	Leave alone. Do not turn on or off.	Turn off lights when exiting.
Communications	Call from safe area.	Make sure phone is on its receiver. Use only to report life-threatening emergencies. Do not use if you suspect a gas leak.	Do not use portable cellular or landline phones. Call from unaffected area.	Turn off cell phones & pagers. Do not use radio communications. Landline phones only.	Do not use telephone unless absolutely necessary. Avoid unnecessary talking when exiting.
Electrical Equipment	Turn off if time permits.	Do not use if you suspect a gas leak.	Do not use or turn on or off.	Turn off if time permits.	Unplug during power outage or when flooding is possible.

EVACUATION

In advance of an emergency, become familiar with your work/living area and exit locations. Evacuation orders may be given for multiple purposes.

- When the fire alarm sounds, an evacuation is ordered, or when it becomes obvious that an evacuation is necessary, do not panic but walk quickly to the closest emergency exit or follow the instructions of emergency personnel. Alert others to do the same.
- 2. **Before leaving** secure your work area and gather personal belongings if it is safe to do so and time permits.
- 3. **Do not use elevators** unless authorized by emergency personnel.
- 4. **Assist any disabled persons** in exiting the building.
- 5. **Avoid unnecessary talking** and keep the lines moving.
- 6. **Individuals requiring assistance** in evacuation should proceed to stairwell entrance area and wait for assistance.
- 7. **If smoke is encountered**, drop to the floor and crawl along the wall to the nearest exit. See Fire section of this guide.
- Once outside, move to designated evacuation assembly area or alternate location if primary location is unsafe.
- Keep streets and walkways next to exits and buildings clear for emergency vehicles and personnel.
- DO NOT RETURN TO AN EVACUATED BUILDING unless directed to do so by Campus Safety or other emergency personnel.

DISABLED PERSONS CONSIDERATIONS

During an evacuation, rescue personnel should check all exit corridors and exit stairwells for any stranded person. Please be ready to physically assist in the evacuation of disabled person. If the emergency is not imminent and there are no problems in educating the person, place them next to or in a stairwell, and stay with the stranded person. Elevators may be used to evacuate disabled persons ONLY after is has been declared safe to use. If assistance cannot be located, call Campus Safety at 503-370-6911 and ask for assistance. Always ASK how you can help BEFORE attempting any rescue or assistance. Ask how the person can best be moved and whether there are any special considerations or items that need to come with the person.

Evacuating hearing impaired persons:

Write a note stating the emergency and the evacuation route (e.g. Fire: go out the rear door to parking lot.).

Turn the room lights on & off (if safe to do so) to gain attention. Indicate through hand gestures what is happening and what to do.

Evacuating visually impaired persons:

Tell the person the nature of the emergency. Offer to guide them by offering your left/right elbow. Do not grab the person's arm

Be sure the person brings with them all mobility aids such as white canes.

The individual may have a guide dog that may be disoriented. Ask the advice of the person who is blind regarding your level of assistance.

Give verbal directions to advise about the safest routes. As you walk, describe where you are and advise of any obstacles such as overhanging objects, curbs, etc.

When you have reached a safe location, orient the person to where she/he is and ask if any further assistance is needed.

Evacuating persons with limited mobility (e.g. using crutches, canes, or walkers):

For evacuation purposes, such persons should be treated as if they were injured. Carrying options include using a two-person lock arm position or having the person sit in a sturdy chair, preferably with arms.

Evacuating persons who are non-ambulatory:

When evacuating always ask what method of assistance the person prefers.

Not all persons can be removed from their wheelchairs and carried safely. The person may have a physical condition that contraindicates lifting such as health conditions or back problems, or other severe physical complications.

If transferring someone out of their wheelchair, note the location of the wheelchair and upon exiting the building inform Campus Safety of its location so it can be retrieved and returned to the owner.

FIGHT as an absolute last resort.

- Commit to your actions and act as aggressively as possible against the shooter.
- Recruit others to ambush the shooter with makeshift weapons like chairs, fire extinguishers, scissors, books, etc.
- Be prepared to cause severe or lethal injury to the shooter.
- Throw items and improvise weapons to distract and disarm the shooter.

UTILITY FAILURE

In the event of any utility outage, call Campus Safety and report the outage.

ELECTRICAL/LIGHT FAILURE

If an electrical short in equipment occurs, immediately shut off electricity. Pull electrical plug or shut off electrical breaker switch. If there is a power outage most campus buildings are equipped with an emergency light system that provides enough illumination in corridors and stairs for safe exit for a short period of time. It is advisable for your department to have flashlights available.

During a power outage:

- Remain calm
- Provide assistance to students, visitors, and staff in your immediate area.
- Turn off computers and unplug emergency equipment to prevent a power surge from damaging equipment when the power comes back on.
- Evacuate the building if the fire alarm sounds or upon notification by Campus Safety, Facilities, or other emergency personnel.
- Before leaving, secure your files, lock windows and doors, turn off lights, and take your personal belongings.
- In laboratory buildings, fume hoods may not be operable. Most labs should not be used until ventilation is properly restored.

ELEVATOR FAILURE

If you are trapped in an elevator, use the emergency phone in the elevator to notify Campus Safety. If the elevator does not have an emergency phone, turn on the emergency alarm (located on the front panel), which signals your need for help. If outside a stalled elevator, tell persons inside that help is being summoned, then call Campus Safety 503-370-6911. Have someone stand by the elevator to keep persons inside informed until help arrives, unless evacuation is imminent.

SUSPICIOUS PACKAGE

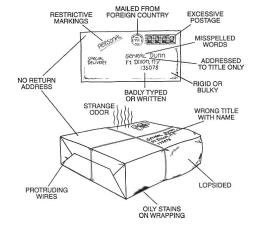
A suspicious package is a package or envelope that arouses the suspicion of the receiver because of some indicator(s). It may or may not be preceded by letter or telephone threats or warnings. It may simply be poorly addressed, or it may be a hoax. Conversely, it may contain an explosive, or a chemical, biological, or radiological substance. Some characteristics which ought to trigger suspicion include parcels or letters that have the following indicators:

If you suspect an object to be a bomb, follow the steps below:

- 1. Do not handle or touch the object.
- 2. **Do not** use cell phones, pagers, or two-way radios in the vicinity of any suspected explosive device. Turn cell phones off. Use landline phones only.
- 3. Do not allow others in the vicinity of any suspected explosive device. Clear the area immediately.
- 4. Contact Campus Safety 503-370-6911 and give the dispatcher a description of the object and its exact location. Follow the instructions of emergency personnel.

If you suspect a letter or parcel contains a biological, chemical, or radiological agent, follow the step below:

- 1. Do not sniff, shake, or empty the contents.
- 2. If you have not opened it, place it in a container or plastic bag
- 3. If any materials spill out, **Do not** clean it or brush off your clothes. Wash or rinse your hands.
- 4. If you have opened it and it claims to have contaminated you, but there is no substance seen or felt, chances are you have not been contaminated. Regardless of whether a substance has been identified, do not disturb the suspect item any further.
- 5. If you have touched the package or its contents, do not touch your face. Minimize contact with unnecessary objects.
- 6. Turn off any fans circulating air.
- 7. Prevent others from entering the area.
- 8. Notify Campus Safety 503-370-6911.
- 9. Evacuate the immediate area, but stay in the vicinity to avoid spreading contaminant or contaminating others.
- 10. If possible, wash your hands with soap and water.
- 11. Provide law enforcement personnel with a list of all individuals in the area when the suspicious letter/parcel was recognized.



BOMB THREAT OR SUSPICIOUS PACKAGE

IMPORTANT: REPORT ANY BOMB THREAT TO CAMPUS SAFETY 503-370-6911. Campus Safety will report the bomb threat to the authorities. If necessary, authorities will conduct a detailed bomb search and will remove the suspicious item.

Note: Bomb threats *rarely* result in real bombs being discovered, but all threats will be taken very seriously.

IF YOU HAVE RECEIVED A PHONED BOMB THREAT, FOLLOW THE STEPS BELOW:

Record the Threat

- If you have your cell phone with you, record the call.
- Time call received.
- Phone number appearing on caller ID.
- Write down the threat exactly as made by the caller.

Get More Information

Any person receiving a phone call that a bomb has been placed on campus is to ask the caller:

- Where is the bomb right now? (If caller refuses to answer, say "The building is occupied and the detonation could result in death or serious injury to many innocent people.")
- When is the bomb going to explode?
- What kind of bomb is it?
- What will cause the bomb to explode?
- Who planted the bomb?
- Why was the bomb planted?
- How did the person get the bomb in the building?
- What is your address?
- What is your name?

IF NOTIFIED TO EVACUATE BECAUSE OF A BOMB THREAT:

Follow the directions of emergency personnel. The closest exit may not be the safest exit.

- Turn off any cell phones or pagers. Do not use radio communication.
- Before you leave make a cursory inspection of your area for any unfamiliar/suspicious items. *Do not* touch any suspicious packages. Report suspicious item to Campus Safety 503-370-6911 or other emergency responders.
- Do not turn on or off lights. Leave light switches in their position.
- **Do not** change the setting of your thermostat. Leave it in the position that it is in.
- Leave doors and windows open.
- See Evacuation section of this guide for further instructions.

UTILITY FAILURE continued

GAS LEAK

Natural gas has an added odorant which smells like rotten eggs. If you smell gas or hear hissing and suspect a gas leak cease all operations.

- Evacuate the affected area immediately and call Campus Safety at 503-370-6911.
- If you suspect a gas cylinder leak and are trained to do so, shut off the cylinder and tighten the hose or pipe connections if they are the source of the leak. **Do not** attempt to repair the leak at the valve threads or safety devices
- If you smell natural gas leave as many windows and doors open as possible.
- If the odor of natural gas is strong, do not hesitate. Proceed to an emergency assembly area at least 500 feet upwind. Have others do the same.
- Do not re-enter the affected area until advised by emergency personnel that it is safe to do so.

PLUMBING FAILURE/FLOODING

Cease using all electrical equipment. If necessary, vacate the area of flooding. Shut off water and/or contain flooding if possible. During outdoor flooding on campus, use caution when driving on flooded streets.

VENTILATION PROBLEM

If smoke or other noxious odors appear in a building, notify Campus Safety immediately. Move away from the affected area. Exit the building. If necessary, cease all operations and vacate the affected area.

If someone threatens suicide or manifests other self-destructive behaviors, your reaction and responsiveness could result in a positive crisis resolution. Successful intervention involves establishing a supportive relationship with the individual. A university employee is not liable for breach of confidence when action is taken on behalf of a student whose behavior may be harmful to them or others. Counseling services are provided oncampus through the Bishop Wellness Center for students. Students can also contact WUTalk 24 hours a day at 503-375-5353. Employees can get assistance through the Employee Assistance Program, Cascade Centers, 800-433-2320.

For immediate assistance, call Campus Safety 24/7 at 503-370-6911.

Warning Signs

Please note that many of these warning signs are signs of depression. Depression does not necessarily mean that a person is contemplating suicide, but depressed people often think of suicide. There are non-verbal and verbal warning signs that may suggest one is contemplating suicide.

- Giving away personal or prized possessions.
- Making a will or putting other affairs in order.
- Increased alcohol or drug use.
- Sleeping too much or too little.
- Change in eating patterns.
- Lack of interest in personal appearance.
- Lack of interest in friends; withdrawing from others.
- Lack of interest in social activities that were formerly of interest.
- Poor performance in school.
- Boredom, restlessness, and loss of concentration.
- Suddenly happier or calmer person feels relief in knowing problems will soon be over.
- Preoccupation with death.
- Taking unnecessary risks.
- Visiting or calling people one cares about.
- Statements about hopelessness, helplessness, or worthlessness.

ORANGE: Second highest threat level. Intelligence indicates that there is a high risk of a terrorist attack but a specific target has not been identified. *In addition to the actions taken for the previous threat condition:*

- Review preparedness measures (including evacuation and sheltering) for potential terrorist actions including chemical, biological, and radiological attacks.
- Avoid high profile or symbolic locations.
- Exercise caution when traveling.
- Expect some delays, such as restrictions of heightened security at public/government buildings and events.
- Monitor closely campus communications and news sources for alerts.
- Monitor inventories for critical supplies and reorder if necessary.
- Carry/wear University identification at all times while at work.
- Examine your vehicle for unusual objects or conditions before opening doors.
- Review the campus emergency plan (especially housing residents).
- Keep track of keys to sensitive areas. Should keys be lost, one should immediately notify their supervisor and Campus Safety.

RED: Highest threat level. A terrorist attack has occured or intelligence indicates that one is imminent.

In the event of a specific threat to the university, additional security and safety precautions will be taken. In addition to the actions taken for the previous threat condition:

- Avoid public gathering places such as sports arenas, holiday gatherings, or other high risk locations.
- Follow official instructions about restrictions to normal activities
- Listen to the radio and TV for possible advisories or warnings.
- Prepare to take protective actions such as sheltering-in-place or evacuation if instructed to do so by public officials.
- Avoid repeating unsubstantiated information or rumors.
- Be aware that certain site and building access may be closed and that certain parking areas may be closed.
- Be prepared to remain indoors or leave the campus with little notice.
- Take personal security precautions.

Campus Safety maintains a close contact with law enforcement agencies to facilitate information sharing with the campus community and will communicate levels of threat or other safety information. Beneath each threat condition are some suggested protective measures that staff, faculty, and students can take.



GREEN: Low risk of terrorist attack.

- Develop a household disaster plan and assemble a disaster supply kit.
- Be familiar with your work area and/or classroom's emergency exit procedures.
- Cooperate in, and take seriously, any emergency drill.
- Report to Campus Safety:
 - Abandoned parcels or suitcases.
 - Any other activities that seem suspicious.
 - Unidentified vehicles parked or operated in a suspicious manner. Suspicious personnel (e.g. someone observing, photographing, or asking questions about operations or security).
- Review mail handling and delivery procedures.
- Monitor campus communications and news sources for terrorist alerts.
- Lock your vehicle any time it is unattended.
- Review the State Department's travel warning prior to traveling.

BLUE: Guarded threat level. General risk of terrorist attack with no credible threat to specific targets. *In addition to the actions taken for the previous threat condition:*

- Update your disaster supply kit. Review stored disaster supplies (e.g. at work, in the car) and replace items that are outdated.
- Apartment and residence hall residents should discuss with RAs and staff members steps to be taken during an emergency.
- People with special needs should discuss their emergency plans with friends, family or employers.

YELLOW: Elevated threat level. Significant risk of terrorist attack but a specific region or target has not been defined. In addition to the actions taken for the previous threat condition:

- Develop alternate routes to and from work.
- Be observant of any suspicious activity and report it to authorities.
- Contact neighbors to discuss their plans and needs.
- Check with school officials to determine their plans for an emergency and procedures to reunite children with parents and caregivers.
- Update the household communication plan.
- Practice emergency plans.

Verbal warning signs may include such statements as:

"Instructors, classmates, family, and friends don't care."

"Lately I've been driving my car like I really don't care what happens."

"I've been saving up my pills in case things get really bad."

"People are better off without me."

"Everything seems to be going wrong."

"I don't need this anymore."

"Life isn't worthwhile."

Ways to help a person who may be suicidal:

- Talk openly and freely and ask direct questions about the individual's intention.
- Listen to what is said and treat it seriously.
- Do not argue, debate, or lecture about whether or not suicide is right or wrong.
- Do not swear to secrecy.
- Do not offer platitudes or simple answers.
- Do not challenge the individual or use scare tactics.
- Do not leave the individual alone.

If someone threatens or attempts to commit suicide:

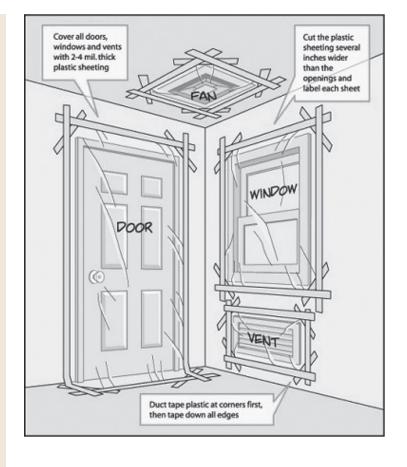
- If someone threatens to commit suicide notify Campus Safety at 503-370-6911. If someone has attempted suicide, immediately call 011
- Do not leave the person alone.
- Try to remove the individual calmly but firmly from immediate means of hurting themselves.
- If the individual has a weapon, do not try take it physically or through force. Alert emergency responders.
- Keep the area off limits and isolated until Campus Safety, emergency medical personnel and/ or police arrive.
- Render first aid, if necessary.
- Witnesses should be directed to stay in the area in case police or emergency services personnel need further information.
- Refer all media questions to the Office of University Communications at 503-370-6280, 503-370-6274, or 503-999-6998.

Know the location of the exits, fire alarm pull stations, and fire extinguishers in your area. Preplanning and training to prevent fires or explosions are encouraged for all.

- In all cases of fire, call 911 and Campus Safety at 503-370-6911. Give your name and describe the location of the fire.
- If you have been trained and are able to safely extinguish the fire, do so. Use the proper fire extinguisher for the type of fire. How do you know if it is reasonable to fight a fire? If the fire is bigger that you are, don't attempt to fight it. Get out immediately. If you can safely fight the fire, keep your back to an exit and, depending on the size of your extinguisher, stand 10 to 20 feet away from the fire. Follow the four-step PASS procedure. If the fire does not begin to go out immediately, leave the area at once.
- If the fire is large, very smoky or spreading rapidly, leave the building immediately. Pull the fire alarm and clear the area. Evacuate all affected rooms, closing all doors and windows to confine the fire and reduce oxygen — do not lock doors.
- 4. **Assist disabled persons.** Do not use elevators.
- 5. If there is a closed door in your exit path, touch the door lightly with the back of your hand. If the door is not warm, open slowly. Be prepared to close the door quickly if smoke or flames are present. Leave immediately if clear and be prepared to crawl if you encounter smoke. Cooler cleaner air is near the floor. If the door is warm, do not open it. Seek an alternate route.
- 6. If you become trapped in a building during a fire and a window is available, place an article of clothing (shirt, coat, etc.) outside the window as a marker for emergency personnel. If there is no window, stay near the floor where the air will be more breathable. Cover your mouth with a dampened cloth. Shout at regular intervals to alert emergency personnel of your location.
- 7. If your clothes catch fire STOP, DROP & ROLL to extinguish the flame. *Do not run.*
- 8. Proceed to the designated evacuation assembly area.
 Notify emergency personnel if you suspect someone is trapped inside.

TO SHELTER-IN-PLACE

- 1. Stop what you are doing and get your emergency supplies kit.
- 2. Go to a pre-established shelter-in-place location or an interior room without windows. In the case of a chemical threat, an above-ground location is preferable because some chemicals are heavier than air, and may seep into rooms below ground level.
- 3. Call emergency contacts and report any lifethreatening emergencies.
- 4. Close and lock all windows, exterior doors, air vents, and any other openings to the outside. If you are told there is a danger of explosion, close the window shades, blinds, or curtains.
- 5. Turn off all fans, air conditioning and forced air heating systems.
- 6. Use duct tape and plastic sheeting to seal all cracks around the door, window, and any vents in the room. Cut the sheeting several inches wider than the openings and label each sheet. Be prepared to improvise and use what you have on hand to seal gaps so that you create a barrier between yourself and any contamination.
- 7. If there appears to be air contamination within the shelter, wet handkerchief or wet paper towel over the nose and mouth for temporary respiratory protection.
- 8. Watch TV, listen to the radio, or check the internet for official news and instructions as they become available. After the incident follow the instructions given by local officials. If you are asked to open doors and windows and go outside, do so. Local officials may call for evacuation in specific areas at greatest risk in your community.



INDOOR CHEMICAL OR BIO-HAZARDOUS MATERIAL INCIDENT

- Any spillage or reaction of a chemical or hazardous material causing serious contamination or injury is to be reported immediately by calling Campus Safety at 503-370-6911.
- 2. When reporting, be specific about the:

Location of the release

Name and quality of material involved

Extent of injuries, if any

Environmental concerns, such as the location of

storm drains and streams

Any unusual features such as foaming, odor, fire, etc.

Any suspected terrorist activity

- 3. If flammable or combustible liquids are spilled, immediately turn off all sources of ignition. Remove injured personnel to fresh air or an emergency shower or eye wash depending on the type of exposure. Flush affected skin or eyes with large amounts of water. First Aid procedures should be started at once.
- 4. Do not attempt to stop a leak, reduce contamination, or clean up a major spill unless you have been properly trained, have appropriate personal protective equipment, and can do so without putting yourself in danger.
- 5. The instructor or supervisor should evacuate and limit access to the affected area at once to prevent further contamination of others until the arrival of safety personnel. If necessary, alert other building occupants to evacuate. Move to a safe area crosswind or upwind to avoid exposure to fumes. Never go downwind.
- 6. On your way out, open windows and turn on a fume hood, if possible. Close the hood door if the spill/release was in a hood. Close the door to the room.
- 7. Unless seeking medical attention, potentially exposed individuals should report to emergency personnel at the site. Supervisors and instructors involved will record and report the names of potentially exposed individuals.
- 8. Have personnel knowledgeable of incident, facilities, and laboratory procedures assist emergency personnel.
- 9. Required clean-up will be direct by trained personnel and or other appropriate authorities.

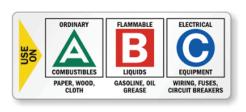
OUTDOOR CHEMICAL OR BIO-HAZARDOUS MATERIAL INCIDENT

Chemical, biological, or radiological contaminants could be released accidentally or intentionally into the environment. Should this occur, information will be provided by local authorities; know what to do if they advise you to **shelter-in-place**. When authorities provide directions to shelter-in-place, they want everyone to take those steps now, where they are, and not drive or walk outdoors.

FIRE EXTINGUISHER

PASS PROCEDURE

- Pull the pin. This unlocks the operating lever and allows you to discharge the extinguisher.
- 2. Aim the extinguisher nozzle or hose at the base of the flames.
- 3. **Squeeze the trigger** holding the extinguisher upright.
- 4. Sweep the extinguisher from side to side, covering the area of the fire with the extinguishing agent. Watch the fire area. If the fire reignites, repeat the process.



ABCS OF PORTABLE FIRE EXTINGUISHERS

A fire extinguisher is designed to put out a small fire -- not a big one. The type of fire determines the type of extinguisher that should be used to extinguish it. Fires are classified into five general categories depending on the type of material or fuel involved.

Class A fires involve solid combustible materials that are not metals such as wood, paper, cloth, and some plastics.

Class B fires involve combustible or flammable liquids and gases such as gasoline, diesel fuel, paint, paint thinners, and propane.

Class C fires involve energized electrical equipment such as fuse boxes, circuit breakers, appliances, and machinery.

EARTHQUAKE

Plan ahead:

- Learn basic first aid and know how to properly use a fire extinguisher.
 Keep an emergency kit in the trunk of your car. The kit should include first aid supplies, flashlight with extra batteries, extra personal supplies (medications, glasses, etc.), sturdy shoes, jacket, or sweater, blanket, and water.
- Establish an out-of-area contact for all your family members. Long distance lines do not go down from too many calls or phones falling off the hook. In addition, long distance lines are usually the first lines returned to service after an earthquake disruption.

If you are indoors during an earthquake:

 When a quake starts DUCK or drop down on the floor and take COVER under a sturdy desk, table or other furniture. HOLD on to it and be prepared to move with it. Hold the position until the ground stops shaking and it is safe to move. If you are seated in a lecture hall drop between the rows of classroom seats. Do not rush for the exit.

IN OFFICES	IN LABS
Brace or rearrange furniture to minimize falling hazards. Bolt furniture (e.g., bookcases, cabinets) over 42 inches tall to prevent toppling. If bracing is not feasible, move tall furniture away from exits.	Secure as much of your equipment as possible. Keep an up-to-date chemical inventory in your laboratory.
Do not use tall bookcases or cabinets as room dividers.	Install restraint bars on chemical shelving and positive latching devices on cabinet doors.
Do not stack bookcases or file cabinets.	Close sliding doors when not in use.
Keep books on shelves with restraint bars or cords.	Restrain gas cylinders to the wall or lab bench with chains 1/3 and 2/3 the way up the gas cylinder.
Place large or heavy items on lower shelves or on the floor.	Anchor electronic equipment with specialized fasteners.
Do not put heavy items or full boxes on tall furniture.	Secure stills with straps and install refrigerator clasp locks.
Do not put heavy frames, mirrors or bookshelves over your workspace.	Anchor animal containers. If they are on shelves, bolt the shelves to the wall.
Securely anchor your computer, monitor, and printer to the desk or workstation.	Segregate acids, bases, and solvents from one another.
Backup your computer(s) frequently. Keep drives/files at a separate location.	Provide secondary containment for chemicals
Keep irreplaceable books or items off- campus. Store copies of course notes off-	Do not keep any potentially hazardous materials on mobile carts.







EMERGENCY LOCKDOWN

If an emergency situation arises (e.g., armed hostile intruder), and you determine that an Emergency Lockdown should be conducted or are given the order to follow emergency lockdown procedures **do not** hesitate. **Do** the following:

- 1. Proceed to the nearest room, preferably one with a telephone and door lock.
- 2. Individuals in hallways or outdoor areas should immediately take cover.
- 3. **Do not** sound the fire alarm.
- 4. Every effort should be made to lock access doors and close windows and window coverings in your area without compromising personal safety.
- 5. Turn off lights. Remain quiet and do not enter hallways.
- 6. Should the fire alarm sound during a lockdown, do not evacuate the building unless:

You have first-hand knowledge that there is a fire in the building, or You have been advised by Campus Safety or other emergency personnel to evacuate, or

There is imminent danger in the immediate area.

- 7. Conceal yourself as much as possible. Crouch down in areas that are out of sight from doors and windows.
- 8. Wait for further instructions from police or other emergency personnel. Do not open the door until emergency personnel declare all clear or direct an evacuation. See the Evacuation section of this guide for further instructions.

CRIMINAL, VIOLENT, OR SUSPICIOUS ACTIVITY

Do not attempt to apprehend or interfere with a criminal or interfere in a violent incident except in cases of self-protection.

Everyone is asked to assist in making the campus a safe place. If you witness a criminal act or you notice suspicious persons or situations on campus, immediately notify Campus Safety at 503-370-6911 and provide them with as much detailed information as possible. Be alert to any of the following:

- People monitoring areas, buildings, or entrances.
- People conducting illegitimate business.
- Unauthorized people in restricted or sensitive areas.
- People requesting information with no apparent need for that information.
- People wearing clothing not consistent with the weather conditions or events (bulky coat on hot day, etc.).
- Abandoned parcels or items in unusual locations or high traffic areas.
- Vehicles parked in inappropriate places.
- Unexpected/unfamiliar delivery trucks.
- Unfamiliar vehicles parked for long periods.
- Vehicles containing unusual/suspicious parcels or material.
- Suspicious vehicles arriving and being left behind at odd hours.

If you are the victim of, or are involved in, any on-campus violation of the law such as assault, robbery, theft, etc., call Campus Safety, 503-370-6911. Calls can be made from any emergency telephone located on campus.

If you are confronted by a person who seems violent, avoid confrontation or arguments. Alert Campus Safety, 503-370-6911. If necessary, withdraw to a secure room (one with door locks and a telephone) and then call Campus Safety, 503-370-6911.

GENERAL SECURITY MEASURES

- Do not prop open building or residence hall entrance doors or windows. Rectify situations when you observe them.
- Do not allow anyone that you don't know to walk into the building (tailgate) behind you.
- Do not allow anyone that you don't know into a locked building after hours.
- **Do not** leave keys unattended or give them to unauthorized persons.
- Secure all sensitive material and information when not able to attend it
- Secure sensitive deliveries in a timely manner.
- Secure all areas when not attended.
- Be aware of unfamiliar persons in or visitors to your office.
- Protect access codes and combinations. Change codes regularly. Report compromised codes immediately.

- If you are in a hallway, drop to the floor and cover your head and neck. If you stand in a doorway, brace yourself against the frame and watch out for a swinging door and other debris. A doorway should only be used if it is in close proximity and is a strongly supported load-bearing doorway. If no cover is near, duck and cover near an interior wall or corner of the building.
- Keep away from overhead fixtures, windows and bookshelves that may fall over.
- 4. Stay indoors until the shaking has stopped. Most injuries during earthquakes occur when people are hit by falling debris when entering or exiting buildings.
- 5. Check yourself and others for injuries. Treat only life-threatening injuries immediately, leave minor injuries until after you have checked for secondary hazards. Give first aid and protect injured from aftershocks. Injured who can walk should be helped to the first aid station, which will be set up at The Quad in the event of a major earthquake.
- 6. Check your immediate work area for secondary hazards (fires, spills, gas leaks, etc.).. Eliminate them if you can, otherwise contain them by closing doors. Put out small fires with fire extinguishers. Shut off gas and electricity to appliances, hot plates, etc. If you smell gas or hear a hissing sound -- open windows and leave the building immediately. Call Campus Safety.
- 7. Do not use candles, lighters, or matches! There may be gas present.
- 8. Check your telephone. Make sure each phone is on its receiver. Do not use telephones except for genuine emergency calls.
- Report serious casualties and hazards, and the location of any trapped people to your Building Captain, Housing Staff or Campus Safety.
- 10. Do not use an elevator under any circumstances.
- If you are trapped, use a flashlight, whistle, or tap on a pipe or wall to signal your position. Avoid kicking up

- dust. Shout as a last resort. Shouting can cause you to inhale dangerous amounts of dust.
- 12. For campus updates, listen to local radio. In the event of a major disaster, the university's emergency personnel will set up an Information Board near the Student Life Coordination Point, and elsewhere as needed. One can also call or go online to find information posted on the university homepage. See Important Contact Information at the beginning of this guide.
- 13. Expect aftershocks.

If you are outdoors during an earthquake:

Move quickly away from buildings, utility poles, and structures. The safest place to be is in the open. CAUTION: always avoid power or utility lines as they may be energized. If in an automobile, pull over and stop as quickly as safety permits, preferably an open area away from overpasses, buildings, power lines, and trees. Stay in the vehicle. Tune to an emergency radio station for information.

Evacuate after an earthquake only if:

Immediate danger exists of fire, gas leak, major structural damage and/ or instructed to do so by emergency responders. Report any observed conditions which may interfere with evacuations of the building to Campus Safety or other emergency responders. If you can safely do so, gather your keys, flashlight, portable radio, etc. You will not be allowed to reenter the building until it is checked by authorities. Refer to the Evacuation section of this guide on evacuation procedures and how to evacuate disabled persons. Proceed to your designated evacuation assembly area and watch for downed electrical wires and falling debris. Do not leave the assembly area. Do not go sightseeing. Keep streets clear for emergency vehicles. Wait for help and instructions.

FLOOD

If indoors during a flood:

 If notified that flooding is possible take preventative measures to minimize flood damage. Move objects off the ground and take small or light objects out

- of the affected area. Facilities Management will identify a temporary shelter to house materials.
- Be prepared to move your vehicle if certain parking areas are at risk of being flooded.
- Be prepared to evacuate your office at a moments notice if your building lies in a known flood zone. If there is any possible danger or if given the order to do so, evacuate the building.
- If evacuation is directed, unplug all electrical equipment, if safe to do so. If there are electrical appliances or electrical outlets in any flooded area do not proceed. There is an extreme danger of electrical shock. Do not touch any electrical equipment if you are wet or standing in water. Secure vital records and take personal belongings with you.
- Do not return to evacuated buildings until instructed to do so by Campus Safety or other emergency responders.

If outdoors during a flood:

- Do not try to walk or drive through flooded areas. Stay away from moving water. The sheer force of just six inches of swiftly moving water can knock people off their feet. Cars are easily swept away in just two feet of water.
- Stay away from flooded areas unless authorities ask for volunteers.
- Stay away from downed power lines.
- Be aware of areas where flood waters may have receded and may have weakened road surfaces.
- Wash your hands frequently with soap and water if you come in contact with flood waters.

After the flood:

Flood waters often undermine foundations, causing sinking; floors can crack or break, buildings can collapse and roads can crumble. Report broken utility lines to appropriate authorities. For information about the status of the campus in the event of a major service interruption access the university homepage and the list of numbers in the Important Contact Information section of this guide. Do not throw away any flood-damaged items until an official inventory has been taken.

SEVERE HEAT

Doing too much on a hot day, spending too much time in the sun or staying too long in an overheated place can cause heat-related illnesses. During hot days drink plenty of water regularly regardless of your activity level (consult your physician if you are on a fluid-restrictive diet before doing so). When outdoors apply sunscreen lotion and dress in loose fitting clothes that cover as much skin as possible. Know the symptoms of heat disorders and overexposure to the sun, and be ready to give first aid.

HEAT DISORDER	SYMPTOMS	FIRST AID
Heat Rash	Looks like a red cluster of pimples or small blisters. More likely to occur on the neck and upper chest, in the groin, under the breasts, and in elbow creases.	Move to a cooler, less humid environment. Keep affected area dry. Avoid using ointments or creams. Dusting powder may be used to increase comfort. Heat rash usually does not require medical assistance.
Sunburn	Redness and pain. In severe cases swelling of skin, blisters, fever, headache.	Ointments for mild cases if blisters appear and do not break. If breaking occurs, apply dry sterile dressing. Serious, extensive cases should be seen by a physician.
Heat Cramps	Painful spasms usually in muscles of legs and abdomen possible. Heavy sweating.	Firm pressure on cramping muscles, or gentle massage to relieve spasm. Give sips of water. If nausea occurs, discontinue use.
Heat Exhaustion	Heavy sweating, weakness, skin cold, pale and clammy. Pulse thready. Normal temperature possible. Fainting and vomiting.	Get victim out of sun. Lay down and loosen clothing. Apply cool, wet cloths. Fan or move victim to air conditioned room. Give sips of water. If nausea occurs, discontinue water. If vomiting continues, seek immediate medical attention.
Heat Stroke (or sunstroke)	High body temperature (106 F or higher). Hot dry skin. Rapid and strong pulse. Possible unconsciousness.	Heat stroke is a severe medical emergency. Call 911 or get the victim to a hospital immediately. Delay can be fatal. Move the victim to a cooler environment. Reduce body temperature with cold bath or sponging. Use extreme caution. Remove clothing, use fans and air conditioners. If temperature rises again, repeat process. Do not give fluids.