

## **CERTIFICATE PROGRAM IS DISPUTE RESOLUTION**

### **Learning Outcomes**

The overarching learning outcome is for students to develop the knowledge and skills necessary to resolve conflicts, to make deals, and to navigate through contested hearings. Students will learn how to choose between methods of dispute resolution and how to operate within existing dispute resolution systems.

To accomplish this overarching outcome, the Certificate course of study ensures that students:

- Obtain the necessary knowledge and expertise to choose among various modes of dispute resolution, including negotiation, mediation, arbitration, and litigation;
- Obtain the necessary doctrinal grounding to understand the legal framework within which different modes of dispute resolution take place;
- Focus on the application of ethical rules and obligations to lawyers participating in different modes of disputes resolution, develop the capacity to recognize ethical tensions, and make ethical decisions;
- Participate in extensive simulations and experiential leaning in multiple dispute resolution contexts;
- Understand the issues that arise between lawyers and clients in different modes of dispute resolution and learn to communicate clearly and effectively, orally or in writing, with clients;
- Develop the full range of skills needed to resolve a dispute, including interviewing and counseling the client, researching relevant legal issues, diligencing a transaction, assessing ethical obligations, conducting or participating in a dispute resolution process, and drafting necessary documents, in multiple contexts.

Students will demonstrate their knowledge of the above through the completion of several required courses, each of which has more specific learning outcomes and assessment methods.