

Willamette University Student Hospital Information

Before leaving for the hospital bring:

- Insurance card
- Social Security card (or know your number)
- ID
- Keys
- Cell phone and charger
- A friend (they can meet you at the hospital)
- Medications
- Name of pharmacy that takes your insurance

If possible, check your insurance plan, you may need prior approval from your insurance company before they agree to pay the claim. Call in advance if you are able.

When you arrive at the hospital: Check in at a desk or with a hospital staff member. If you don't have your insurance card, contact the insurance holder to assist. For Willamette insurance help, call Bishop Wellness Center (503) 370-6062. You can provide insurance information to the hospital at a later date if needed.

When you see the doctor: To ensure the best treatment, share your presenting issue and any additional medical conditions (i.e. asthma, diabetes), allergies, medications you take, (e.g., birth control, herbal supplements) over the counter medications or substances you've used. Anything you tell the provider is confidential and part of your hospital medical record.

Medical/Mental health assessment: However you arrived at the hospital, capitalize on your time to heal and gain information to enhance your well-being. The hospital can't consult with Bishop Wellness Center or anyone without your signed release at the hospital. A signed release to Student Affairs or Bishop Wellness Center can assist you in your return to campus, coordinate any after care needs, or communicate with faculty as needed.

When you are discharged: If the doctor recommends medication, make sure you are given a prescription. If you cannot get the prescription filled immediately, ask if they can provide enough medication to last until you can get the prescription filled.

How to get back to school: You can contact a friend or family member for assistance, or if you are at Salem Hospital, you can contact Campus Safety at (503) 370-6911 for a transport back to campus. If you are at another facility, you can contact Yellow Cab 503-362-2411 or Amanda's Taxi (503) 559-2200 and show them your Student ID and your student account will be billed for the fare.

When you return to Campus: If you live on campus, notify Campus Safety (503) 370-6911 of your return, and they will notify the AC on-call who will check in with you. In an emergency situation, your emergency contact may have been contacted by a Willamette University staff member. If they were not contacted, you should consider contacting them to update on your health status. To support your aftercare and return to the university, we ask that within 3 business days you schedule an appointment with the Case Manager in Bishop Wellness Center, 503-370-6471 and a separate appointment with CARE Coordinator Tori Ruiz in Student Affairs, truiz@willamette.edu, 503-370-6447.